

arc21 is 'first in class' to gain award.

A council waste partnership has become the first in its class to receive ISO 9001:2008 certification for Quality Management following an assessment by an independent body.

arc21 is one of three waste management groups in Northern Ireland, representing 11 councils in the east of the Province, and works on behalf of its member councils to implement waste management programmes.

Quadra Ltd assisted arc21 in implementing a quality management system to the international standard, ISO 9001:2008 and the system was subsequently assessed by BSI Management Systems, an accredited Registrar that performs assessments worldwide, and accreditation followed in October 2011.

On receipt of the award John Quinn, Chief Executive said, "Accreditation clearly demonstrates our strong commitment to meeting the requirements of an internationally recognised management system to support the procurement and monitoring of waste management services for our local councils"

Chairman Councillor Hubert Nicholl from Ballymena Borough Council added "Achieving ISO 9001 certification is an important milestone for arc21. This illustrates to our stakeholders our compliance with high standards at all levels in the organisation. Customers want to be confident that they are working with an organisation that can meet their needs in delivering best value. Successfully completing this rigorous process is a clear sign that we are devoted to continuous improvement."